



The Director of Operations is a Senior Leadership position responsible for the company's network, applications, and systems. He or she will participate in the planning, development, and implementation of key business initiatives and performance goals. A successful candidate will have strong interpersonal and communications skills, as well as the ability to keep multiple projects and initiatives on track. The company is on track to double in size over the next 3-5 years and the Director of Operations will play a critical role in this success.

RESPONSIBILITIES

- Build and maintain relationships with vendors, owners, and partners
- Create plans and provide support during emergencies, outages, and service transitions
- Align order, scheduling, and project prioritization with company objectives and allocate staff resources for the varying objectives
- Analyze current results to establish areas of opportunity to reduce cost and increase profitability
- Create an environment of performance, collaboration, and accountability in operations and across departments
- Set performance metrics and attain them through coaching, team direction, creation of systems/processes, and ensuring proper documentation

REQUIREMENTS

- Ability to build and manage highly effective, engaged teams. Create an environment that fosters teamwork, effective communication, responsiveness, and customer service
- Ability to transition from broad strategic thinking to execution and untangling of tactical details
- Experience managing vendors, including selection, contract negotiation, production and reporting
- Knowledge of network drawings, route maps and scopes of work, interpreting test results, and auditing projects for compliance with scopes of work
- Bachelor's degree and 10+ years' experience with some focus on planning
- Must be Lincoln, NE based