



The Network Technician is responsible for monitoring network stability and customer circuits for OPTK Networks. The ideal candidate should be comfortable with being the next level technical support consultant and capable of triaging a situation based on the needs of the customer and/or network. When not troubleshooting an issue, the Network Technicians primary responsibility will be to facilitate the continued growth of the network, without compromising its integrity.

Responsibilities

- Commissioning Edge/Aggregation equipment
- Circuit performance and alarm monitoring
- Circuit provisioning
- Facilitate internal/external network-network interface turn-up
- Partner communication
- Outage triage and restoration
- Participate in an on-call rotation, work during scheduled maintenance windows, and during network outages as needed
- Managing inventory
- Performs other functions and duties as may be directed or assigned

Preferred Talents

- Effective communicator – written and verbal
- Time management skills
- Flexibility
- Self-motivated
- Technically minded

Qualifications

- High school diploma or equivalent
- College degree in Networking or CCNA certification a plus
- Valid driver's license.

Working Environment

Some duties performed outside of normal work hours.