OPTK Networks

Systems Integration Developer

MISSION: The role of Systems Integration Developer is to build, maintain, and enhance core software tools to drive efficiencies for a wide range of functional areas of the business including (but not limited to) Opportunities, Order Management, Client Service Management, Data Analytics and Strategy, Customer Engagement, and Marketing. This role will initially include facilitating a third-party systems integration firm to implement an updated CPQ within our Salesforce ecosystem. However, after implementation it will be the Systems Integration Developer role to be the organizations subject matter expert and handle any minor development that may be required in the natural evolution of the platform. We are looking for a problem solver, with an eye to the bigger picture and awareness to make decisions in the best interest of OPTK, ultimately taking ownership and responsibility for decisions and outcomes.

Initial Duties/Outcomes:
1. Implementation: Project execution, development and minor code adjustments, status tracking, monitoring of critical issues and risks, maintaining ongoing support and documentation activities of Salesforce CPQ.
2. Collaboration: Review's solution architecture with project team prior to design and development activities and investigating scalability and alignment with platform roadmap to meet business requirements
3. Innovation: Designs and builds proof-of-concepts and prototypes to evaluate functionality around the Salesforce ecosystem to deliver on key institutional and product objectives. Development will primarily be on the Salesforce platform, with opportunities to also engage with other technologies such as Microsoft Dynamics CRM and Circuitvision
4. Learning/Teaching: Curiosity and passion for continued learning, especially around development skills, are needed in this process and in educating others within the organization.

Role Competencies:
1. Discretion: Due to the nature of the projects and meetings, absolute confidentiality is required
2. Persistence: The tenacity and willingness to go the distance to get something done
3. Intelligence: Desire and ability to dive in and quickly learn what is required to complete a task/project
4. Attention to Detail/Organized: Does not let important details slip through the cracks or derail a project
5. Proactivity: Acts without being told what to do. If you need something, you ask for it
6. Communication: Speaks and writes clearly and articulately without being overly verbose or talkative
7. Tactful: a strong sense of what to do or say in order to maintain good relations or avoid offense