



The Network Technician is responsible for monitoring network stability and customer circuits for OPTK Networks. The ideal candidate should be comfortable with being the next level technical support consultant and capable of triaging a situation based on the needs of the customer and/or network. When not troubleshooting an issue, the Network Technicians primary responsibility will be to facilitate the continued growth of the network, without compromising its integrity.

Primary Duties/Outcomes:

- Provisioning customer circuits and network equipment including NIDS, aggregation switches and core transport devices.
- Maintain and provision core routers (Arista) for IPV4 and IPV6 services.
- Troubleshoot network alarms in all devices within regional footprint.
- Work with engineers to design and build out network.
- Coordinate with partners to facilitate off-net connections and external vendors, such as Ciena, Arista, Accedian & Nokia, to maintain equipment.
- Read and interpret ethernet and optical tests such as RFC-2544, Y.1731, Y.1564 & OTDR Traces.
- Open to working shift assignments and supporting on-call.

Preferred Skills & Abilities:

- CCNA or equivalent network certifications.
- Ability to communicate precisely (verbal and written).
- Ability to prioritize and execute tasks in a high-pressure environment and make sound decisions in emergency situations.
- Ability to read and understand schematics.
- Effective critical thinking skills
- Superb analytical skills.
- Excellent attention to detail.
- Knowledge of basic ethernet packet switching.
- Knowledge in photonics.

Job Type: Full-time

Benefits:

- 401(k)
- 401(k) matching
- Dental insurance
- Health insurance
- Life insurance
- Paid time off
- Tuition reimbursement
- Vision insurance

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